

About Us ~

About Our Business

Our business philosophy was established early on in our history, and is unique in the industry. We believe that the best way to ensure customer loyalty is to provide superior merchandise at exceptional prices, and back it up with excellent customer service. Although easily said, such a philosophy requires a complex approach.

What is equally important is that Inessa and John personally hand-select each item from exclusive sources, which is no small feat considering the fact that they must fill over 70,000 square feet of space on a frequent and recurring basis. In addition, she obtains items specially requested by her clients, a feat she manages since she travels to Europe on a bimonthly basis.

It is quite a challenge to perform such time-consuming restorations, considering the sheer



Featured guest Charles Faudree, Inessa & John Stewart at the 2006 Delta Gamma Tablescapes Fundraiser held at the Dallas Country Club

volume that the business imports, with literally hundreds of items arriving each and every month.

Once the merchandise is stateside, each item is personally inspected and professionally restored by our expert in-house staff, many of whom trained in Europe and have been with Inessa for over a decade. The staff is skilled at bringing each piece up to its full potential and suitable for your family to enjoy for generations to come. In addition, we are capable of custom work that enables our clients to enjoy 21st century lifestyles while being surrounded by 18th and 19th century grandeur.

Some of the most popular customizations include display armoires, queen and king size beds, entertainment centers, wine bars, although the list of possibilities is too long to include here.

A wise man once said, *"It's easy to tell when you love what you do"*. One look at our ever-changing, dynamic website, or one visit to any of our four fantastic showrooms would make a convincing testament to the fact that Inessa and John truly love their work!

